

Fees and Refund Policy

Training fees are listed in the current course brochure and on the BOSS website.

An **initial non-refundable enrolment fee of \$1,500** is required on submission of the enrolment form.

The remainder of the course fee is payable either:

- (a) in full, at your election, in which case you will be granted access to the whole of the course material immediately; or,
- (b) in instalments of \$1,500.00 each, payable as the course progresses, and in advance of delivery of the next section of the course.

If you should wish to switch, at any time from delivery of the course by instalments to receiving the balance of the course, then that may be done at any time by selection and by payment of the outstanding balance of the course fee at that time.

The Digital Orthodontic College may suspend or cancel enrolment if fees are not paid. Fees can be paid by cash, credit card, EFT or by cheque made payable to the Digital Orthodontic College.

Fees include all learning materials and equipment as stated on the brochure.

A refund of the course fee is not available unless we receive 2 weeks written notice of the cancellation and it's given prior to activation of e-learning portals and learning materials. Refund is subject to individual case and not available if the course has been commenced and all set up and access to materials have been attained.

The Digital Orthodontic College will issue qualification certificates within 30 days of successful completion of the course content and assessments. Re-issue of Qualification certificates, Statement of Attainment certificates or Records of Results attract a fee of \$24.

Any change to fees will be published on the BOSS website.

If a payment has been made and the Digital Orthodontic College terminates the training and assessment arrangement early or fails to provide the agreed services a student will be entitled to a full refund of the fee paid if the training to which the payment relates has not yet commenced or a proportionate refund if it has commenced. The refund will be made within three weeks (21 calendar days) and will be transferred into the student's nominated bank account.

A student is not entitled to a refund if the student has had their enrolment cancelled if they are in breach of the disciplinary policies outlined in the Participant and Digital Orthodontic College Rights and Responsibilities.

If the Digital Orthodontic College is required to provide a refund or partial refund of fees, in accordance with this Policy, or otherwise, and is unable to do so due to insolvency or potential insolvency, then the Director of Best Orthodontic Seminars and Sessions Pty Limited (ACN 618 065 400) will personally guarantee the payment of such refund.